

Microsoft Exchange 2007 Migration Solution



Is your organization ready to benefit from a migration to Microsoft Exchange 2007? Microsoft Exchange can benefit your organization by providing a lower cost operational environment, easier accessibility, integrated mobile messaging, improved security and compliance features.

Significant infrastructure changes are required migrating from Exchange 2003 to Exchange 2007. For example, Exchange 2003 only operates in a 32-bit environment and Exchange 2007 only operates in a 64-bit environment. So a migration rather than an in-place upgrade is required. Along with this requirement, Exchange 2007's design has changed the variables available for configuration. Dewpoint's consulting team is ready to help you with your Microsoft Exchange 2003 to Microsoft Exchange 2007 migration. Our experienced team will provide your mail users with a migrated system that has the scalability, reliability, security and performance they require.



**Dewpoint is a Microsoft Certified Partner. Contact your Dewpoint representative, or email service@dewpoint.com, for a quote on Microsoft licensing and support.*

Program Elements

Dewpoint will assist the customer with the following Microsoft Exchange 2003 to 2007 migration functions:

Project Planning

The Project Planning stage includes:

- Introduce key Dewpoint personnel
- Create a Project Schedule
- Develop test criteria
- Verify current Microsoft Exchange configuration
- Confirm hardware/software requirements for all installations
- Determine IP addresses that are required
- Discuss procedures for onsite work and temporary work space of Dewpoint personnel
- Verify assumptions
- Agree on project acceptance criteria
- Finalize project timeline

Build Windows Server

This first step will consist of building a server that will run the Exchange 2007 software. This will be new server to the customer's environment and will need to be purchased accordingly. Specifically, this task includes gathering information on the following:

- Configure disk partitions
- Install Windows
- Apply appropriate service packs and maintenance
- Configure to run on customer's network
- Join server to customers domain
- Configure server to run Exchange 2007

Install Microsoft Exchange 2007

This task involves installing Exchange 2007 to run on the customer's network. This specifically would include:

- Install Exchange 2007 prerequisites
- Install Exchange 2007
- Install appropriate service packs and maintenance

Program Elements Continued

Configure Exchange 2007

This task involves configuring the newly installed Exchange 2007. Specifically, this task includes gathering information on the following:

- Configure offline address book for Outlook 2003 and 2007 clients
- Configure domains to accept e-mail from Exchange 2007
- Configure internet mail flow
- Configure DNS settings for Exchange server
- Configure Outlook Web Access

Test Exchange 2007

This task involves testing the new installation of Exchange 2007. Specifically, this task includes gathering information on the following:

- Test sending e-mail (internal/external)
- Test receiving e-mail (internal/external)
- Test Outlook 2003 and Outlook 2007
- Verify accessibility to address books

Develop Migration Plan

This task involves developing a plan for migrating mailboxes from the Exchange 2003 system to the Exchange 2007 system. Specifically, this task includes gathering information on the following:

- Assist with determining migration order for mailboxes
- Document migration procedure
- Migrate up to five pilot mailboxes

Program Deliverables

- Project plan including schedule
- Documented architecture for MS Exchange 2007
- Functioning Microsoft Exchange 2007 environment installed on one server
- Test based on agreed upon test criteria
- Document detailing migration procedures

Program Fee: \$8,000

Program fee subject to change. Contact your Dewpoint representative to confirm. Version 1; 01/21/2009

**Travel expenses are not included in the above cost of the service. Any travel expenses expected to be incurred in association with delivery of this service will be approved in advance by client and invoiced separately.*



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Program Benefits

- *Lower costs of operation*
- *Easier accessibility*
- *Integrated mobile messaging*
- *Improved security and compliance*

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Statement Of Work

In order to ensure a successful project, it is important that both organizations identify and the following responsibilities:

- Dewpoint is responsible for all tasks within this Statement Of Work.

Client Responsibilities

- Provide access to Client technical personnel responsible for the installation and implementation.
- Client will be responsible for successful communication between the servers and clients on the network before the installation of Microsoft Exchange is scheduled.
- Client will be responsible for providing Dewpoint, Inc. the information necessary to successfully complete the tasks included in this statement of work.
- It is expected that this service is targeted at existing Exchange environments of up to 500 user mailboxes.
- If client is using archive data tools and products, it will require review by Dewpoint to determine applicability of tasks required to be delivered within this service.

This engagement will be scheduled after receipt of a signed copy of this Statement Of Work and a purchase order.

Dewpoint will invoice for the services associated with this engagement upon completion of the deliverables and meeting the associated acceptance criteria.

Payment terms are net 30 days.

The signature below represents approval of the above Statement Of Work. The affixed signature provides all authorization to proceed with the project.

Client Name	Date	PO Number
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