

CASE STUDY | 2022

Global Software Company

Organizational Change Management & Program Management

Customer

A global software company with over 200 employees and over \$50M in revenue.

Challenge

The client is on a strategic business transformation journey. They needed a partner to assist executive staff and delivery teams with long-term planning, governance, portfolio management, and organizational change management.

Solution

A Dewpoint senior consultant with certifications in Program and Project Management (PMP), Scaled Agile Framework (SAFe-SPC), and Prosci Change Management, has engaged with this client for over three years, providing Program/Project and Organizational Change Management leadership to assist the client in achieving its desired business outcomes.

Our consultants back certifications with real-world experience to drive positive outcomes.

Results

Project success

- Dewpoint's consultant helped the client improve its governance and portfolio management disciplines, such as portfolio prioritization and road mapping, to focus on the highest value work and enhance transparency within the organization.
- Used root cause analyses, retros, and metrics to gain leadership support for making changes to improve the development teams' performance.
- By applying the Prosci Organizational Change Management Framework, the client has gained a better understanding of how their business model change will impact workgroups differently, resulting in a higher focus on the "people side" of the change. The client will only achieve its return on investment if the impacted groups do their work differently.