

CASE STUDY | 2022

# Michigan Catholic Conference

## Professional Services & Managed IT Services

### Customer

Michigan Catholic Conference (MCC) serves as the official voice of the Catholic Church in Michigan on matters of public policy. In addition, MCC develops, coordinates, and manages programs that provide retirement benefits, health, dental, disability, and life insurance for lay employees and clergy, as well as property and casualty coverage for the Church throughout Michigan.

### Challenge

MCC needed a partner with experience in strategic planning to facilitate and drive the development of a multi-year strategic plan. Furthermore, MCC needed technical consulting to assist with analyzing the IT systems required to support critical business functions for benefits.

### Solution

Dewpoint is a long-term partner of MCC and has assisted with multiple projects over the years. Dewpoint is also MCC's current managed hosting provider.

One of the benefits of working with Dewpoint is our broad partner network of experts. In this case, Dewpoint partnered with EMR consulting to deliver these services.

### Results

**Comprehensive Strategic Plan** – The Dewpoint team contributed to the Strategic Plan in the following ways:

- Utilized proven business practices for planning
- Provided a plan which included a comprehensive view reflecting input from all key stakeholders
- Developed and delivered the plan on schedule. The MCC Board ultimately approved it

**Technology Assessment** – The Dewpoint team performed a comprehensive technology assessment developing a roadmap with both technical and business recommendations for future implementation.